




*Delivering Excellence in  
Technology Infrastructure*





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*“Our mission is to make your business successful through optimized use of technology, and to make your IT infrastructure one of your strongest competitive assets.”*

*- Patti Stirk  
President, Star Systems Engineering*

# Excellence in Business Demands Excellence in Infrastructure

In a business world where the PDA has replaced the rolodex, and “nine-to-five” is little more than a nostalgic memory, enterprises must learn new ways of achieving and increasing success and profitability. With an expanding range of choices to meet their needs, customers today demand more than ever from their providers. Outstanding service, competitive pricing and the ability to control costs are the essential ingredients for tomorrow’s leaders.

The winners in the emerging economy are those who recognize that superior information management is the key to leveraging and growing their unique strengths in an increasingly competitive market.

## Star Systems Engineering – Building on a Tradition of Excellence to Meet the Demands of Today’s Enterprises

Star Systems Engineering, a Sun Microsystems® iForce Partner, Enterprise Computing Certified, is an end-to-end solutions provider offering the full range of systems design, integration and product support to meet your business’ needs. With a strong history of providing IT products and services to leading businesses in and beyond the Central PA region, Star Systems is renowned for outstanding, personalized service coupled with world-class technology expertise. Our mission is to make your business successful through optimized use of technology, and to make your IT infrastructure one of your strongest competitive assets.

Here at Star Systems it is never “business as usual”. We approach every customer and technology challenge from a fresh perspective, yours. Leveraging our strong ties with leading technology providers like Sun Microsystems, we develop innovative solutions that are personalized to fit your unique business goals and challenges. Always delivered by our own highly trained, efficient experts.



# Complete Solutions for the Full Range of Technology Needs

Optimized use of technology has become the critical factor for successful enterprises today, and every forward-thinking business must develop the right mix to achieve its unique objectives. Too often, organizations fall prey to over- or under-utilizing information technology, which can result in unnecessary costs and inhibits their ability to grow and adapt freely.

Star Systems helps your business operate more reliably, flexibly, securely and profitably. We provide a full range of custom-tailored technology solutions for businesses of every size.

## Key areas of expertise:

### ■ High Availability Infrastructures

The ability to conduct business 24/7 also comes with 24/7 demands. Your critical data and applications must be available at any time for your employees, partners and customers. Star Systems Engineering understands these demands and designs custom solutions to ensure your systems are continuously running, continuously available – and that fully support your business' unique needs.

### ■ Backup & Recovery

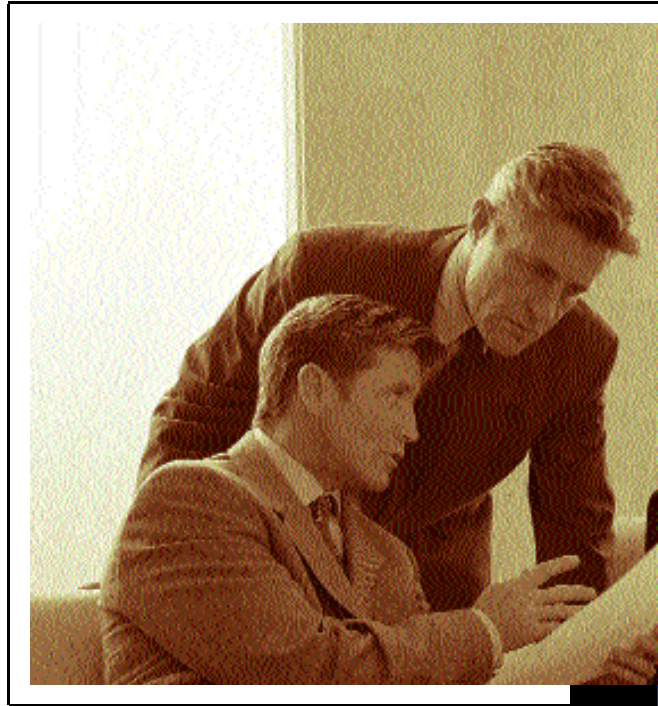
One of the unfortunate, yet undeniable realities of conducting business today is the possibility of disaster. Our team of experts designs complete solutions to keep your data protected and accessible, to ensure business continuity in the case of unexpected and disruptive events.

### ■ Storage Management

In today's competitive and demanding economy, data is the heart of your business. Star Systems helps you design efficient storage management solutions that keep your data readily available while optimizing its location, distribution, and flow.

### ■ E-Business

It is clear that e-business will be a significant element in the future of business. Your enterprise must be properly equipped in order to ensure its successful future. At Star Systems we design custom e-business solutions that make you easier to do business with, opening up new revenue opportunities and increasing your competitive edge.



### ■ Security

The confidence and trust of your customers, partners and suppliers depends on the security of your critical data and systems. The right security solution must protect your enterprise's information assets to help ensure a solid foundation for growing your business. At Star we understand the impact of security on your bottom line, and design solutions to protect your business, allowing you to keep your focus on getting business done.

### ■ Systems Integration

Star Systems offers the advantage of true experts to help unify and integrate the multiple facets of your technology systems. Our highly trained IT professionals perform critical analysis to help you identify optimal systems architectures for your business, and then expertly execute your integration plans – so you get the most out of every dollar spent on your infrastructure, and your systems perform the job they're meant to.

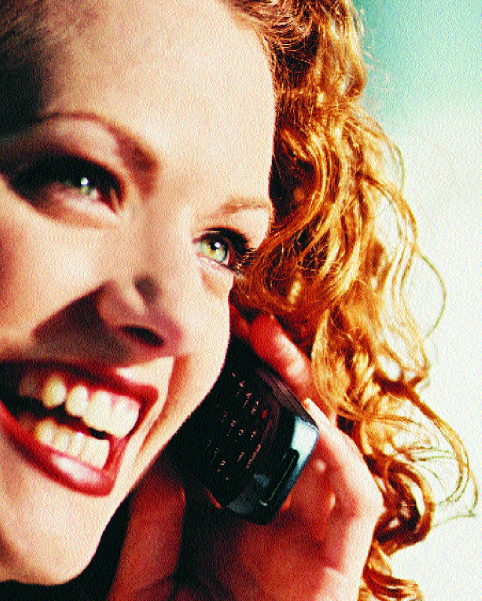


## A Focus on Individual Customer Needs

When you partner with Star Systems, you receive the single-point-of-contact guidance and customized advice that your business needs to create optimal solutions. Our elite team of expertly trained engineers and system architects has over 15 years of experience, with in-depth knowledge of products from Sun Microsystems® and other technology innovators. We under-gird our expertise with our proven methodology to deliver optimal solutions for all your technology needs.

Our three-step approach includes comprehensive guidance to ensure you achieve solution excellence aligned with your business' unique needs.

- 1) Consultation – Our solution process begins with an on-site consultation to assess your current Infrastructure environment, and to identify your business' unique needs. During this assessment we document our findings and provide recommendations that will maximize your business' technology.
- 2) Planning – Once the assessment is complete, we create a strategic plan to map the integration of any required solutions with your current computing environment. The plan identifies and allocates required resources, specific deliverables and details the completion schedule.
- 3) Implementation – After the strategic plan is created, our team of experts proceeds with implementation of your solution. Precision installation, testing to compliance and documentation as needed are performed through our professional and team-oriented delivery. We guarantee that our installations meet the guidelines of industry standards organizations.



## Solid Partnerships – The Foundation for Solid Infrastructures

Crucial to developing the most effective technology solutions is partnering with today's premier technology product developers. Star Systems has formed strategic relationships with today's foremost technology providers enabling us to deliver world-class infrastructures built upon today's premier technology platforms.

### **Sun Microsystems® – The Platform of Choice for Today's Net Economy**

At the heart of Star's infrastructure solutions lies the technology of Sun Microsystems™. As chief visionary of the Net economy and the company that powers the Net for business, Sun Microsystems' products and technologies form the foundation of any world-class e-business infrastructure. Sun's robust products including their Enterprise™ servers and StorEdge™ systems combined with leading edge technologies they pioneered such as Java™ and Jiro™ result in the massive scalability, high reliability and extraordinary agility organizations require. And Sun™ delivers the perfect platform upon which to build your business-critical initiative - the infinitely scalable Solaris™ Operating Environment, which gives organizations the ability to support anywhere from one to thousands of users. As a Sun Microsystems iForce Partner, Star Systems relies on Sun's robust technology to provide the foundation for our integrated computing solutions.

### **Data Management – Protecting the Lifeblood of Your Enterprise**

Star Systems solutions also leverage the powerful data management and protection benefits of industry leaders such as Oracle Software® and Veritas Software®, to complete the robust technology infrastructure your business needs to succeed. When paired with Sun's Solaris platform, these partners help to create the world's most robust and reliable platforms, powering today's leading businesses.





**Corporate Headquarters:**

140 Roosevelt Ave.  
York, PA. 17404  
717.854.5911  
Fax 717.852.9421

**Field Sales Office:**

1222 Main Street  
Akron, PA. 17501  
717.859.2292  
Fax 717.852.9421

**Email:**

[info@starinc.com](mailto:info@starinc.com)

**Web:**

<http://www.starinc.com>